

How to take a water sample:

1. You must already have water treatment present in the furnace. We are specifically testing for treatment levels, not anything else, so sending a sample of your tap water or boiler water prior to treating will just cost more postage.
2. If you have just added treatment you must wait a minimum of 7 days, with your circulating pump running to allow the treatment to circulate in your furnace. If you add the treatment, and immediately pull a sample it is concentrated at the top of the furnace where the sight tube is located and will give a false high reading.
3. Pull the sight tube down and obtain about $\frac{1}{4}$ of a cup of your boiler water in a small container. If you do not have a container from us you can use a small plastic bottle, such as a clean soda or water bottle.
4. Close the cap tightly on your bottle and place it in a zippered bag. If you do not have a bag from us, you can use any Ziploc style bag.
5. Place your container in a small box, or packaging envelope.
6. Send to us at:
Johnson Mfg. & Sales Inc.
N5499 County Rd E
Ogdensburg, WI 54962
Please be sure to include your return mailing address.

Please note that US Mail is the most cost effective method to send the sample and costs about 50% less than sending via UPS or FedEx.

We DO NOT charge to test your water. A free sample kit can be sent to you (contains the bag, container, box, and an address label) either by calling, emailing, or by ordering on our website under the "parts" tab. We can email your test results to you if you would like, or we send them on a postcard via US Mail.